

What difference are we hoping to make in the lives of children and their families in our community?

The following focus questions are provided as a guide to discussion amongst your group members. The answers to these questions will be informed by your collective understanding of your local community context, gained through the insights and knowledge shared in Tier 1 – Context. These questions are based on research which has identified potential expected outcomes relevant to be considered when implementing or adapting a specialist CFH service model for a particular contextual setting/community.

The following questions can be used as an exercise within a group setting, or undertaken as individuals prior to coming back as a group to discuss together. You may like to highlight the potential outcomes that you would expect to see if the adaptation and implementation of a specialist CFH service model effectively addressed particular needs of children and families in your community.

- 1. Have we kept children's outcomes as central to what we are hoping to achieve?**
What outcomes for children are we hoping to improve?
- 2. There may be various stakeholders which may benefit from the adaptation and implementation of the service model. What outcomes might be achieved or improved for different stakeholder groups in our community?** e.g. children, parents, service providers, community members more broadly.
- 3. Do we want CFH models that are proactive rather than waiting for a family to reach out in crisis?**
- 4. Are we aiming to normalise "help-seeking" to facilitate access to services where and when parents need support?** Do we understand what parents want/need and when? If not, should we ask to help inform the outcomes we are trying to achieve?
- 5. Are we aiming to remove barriers to access to increase the availability of help and support for families?**
- 6. Are we hoping that community engagement through this project will promote trust, a shared vision and contribute to building the social capital and our**

collective ability to respond to the needs of children and families in our community?

7. Do we hope to achieve a well-integrated service system network, enabling the development of trusting interagency relationships and collaborative care?
8. Are we hoping to increase access to comprehensive care through collaborative service delivery? Are we aiming to develop clarity about the roles we all play as services and workers, and how we can best work together to meet the needs of children in our community?
9. Are we aiming to build the capacity of local health professionals and the community to address the needs of families and children in our community?
10. Are we aiming to develop flexible and creative solutions to local challenges? Is one of our aims to harness technology to increase access to support for families; or to overcome technological barriers which may impact the support available for families, clinicians and other workers in our local area?

After your group have agreed on the key expected outcomes of the adaptation and implementation of a specialist CFH service model in your community, it is suggested that you take a few moments to reframe these into Expected Outcomes statements. These can then be referred back to as you move into Tier 3 – Model, to undertake a review of the current or proposed service model for implementation in your local area.

Keeping in mind what you are hoping to achieve – the difference you are hoping to make in the lives of children, families, local clinicians and services, and your community, will help you to stay focused. You may decide that while there are a number of expected outcomes you hope to influence; it may become apparent that certain outcomes are a high priority. Prioritising the outcomes may be helpful when you come to decisions about allocating resources including the time required (and available) to implement and evaluate your agreed adaptations and strategies.